# A1-HRD

# Asian Waterworks Utilities Network of Human Resource Development



### About A1-HRD

A1-HRD, officially called Asian Waterworks Utilities Network of Human Resources Development, is an initiative launched in 2007 by the Bureau of Waterworks, Tokyo Metropolitan Government.

The initiative helps to bring waterworks utilities in Asian cities together to exchange information and know-how on personnel development, with the aim of contributing to the increase of waterworks skill levels throughout Asia.

Our abbreviated name (A1-HRD) comes from the first letter of each word (A WUN HRD). As the pronunciation of WUN is similar the number 1, we have used the abbreviated name A1-HRD.

The name also includes a concept of becoming "No.1 in Asia through a personnel development network."

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### Activities

### Information Exchange

Participating waterworks utilities can keep up to date by exchanging information related to their own personnel development, including those on initiatives and know-how, by operating websites, publishing email newsletters.

### Website

Reports of past meetings are provided on our website.



https://www.waterworks.metro.tokyo.lg.jp/eng/wa terprofessionals/a1hrd.html

### Newsletter

Members get the latest news by Newsletter.



### Meeting

Meetings are held every year to enable waterworks utilities in Asian cities to raise issues that they are facing during training and other personnel development.

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# **Meetings in the Past**

2008 1<sup>st</sup> (Tokyo, Japan) "Human Resources Development (HRD)" Members verified to keep cooperating for HRD in order to develop waterworks in Asia.

2009 2<sup>nd</sup>(Seoul, Korea) "Human Resources Development (HRD)" Latest training programs and HRD directions of each utility were presented.

2010 3<sup>rd</sup> (Taipei, Taiwan)
"Human Resources Development (HRD)"
It was discussed on several matters concerning
HRD such as ways to encourage the instructors.

2011 4<sup>th</sup> (Tokyo, Japan)
"Assuring and Advancing Technology"
It was held as a part of IWA-ASPIRE workshop.
Future management policies and the aim of network activities were discussed.

2012 5th (Kaohsiung, Taiwan) "Non-Revenue Water Management" This was the first meeting with a technical theme.

2013 6<sup>th</sup> (Daejeon, Korea) "Expert Training Programs" It was discussed on the ways to grow training experts, which is an issue each member is facing.

2014 7<sup>th</sup> (Bangkok, Thailand) "Activities to enhance trust of the tap water" "Introductions of the technical excellence examples" This was the first meeting with two themes.

2015 8<sup>th</sup> (Tokyo, Japan) "Human Resources Development (HRD)" It was the first meeting held in the Tama area in Tokyo. A1-HRD membership policy being established.

2016 9<sup>th</sup> (Seoul, Korea) "HRD to promote risk management" "Environment-friendly water projects and HRD".

2017 10<sup>th</sup>(Taichung,Taiwan) "Water Quality Monitoring and Inspection to Ensure the Health of the Public and HRD" "Apply Information Technology to Enhance Water Supply Management and HRD"

2018 11th(Tokyo, Japan) "Policies for Allocation and Development of Human Resources Required for Waterworks Business"

" Retainment and Development of International Human Resources"

#### 2019 12th(Bangkok, Thailand)

" HR transformation in the digital era" " The collaboration of HRD and Line Manager to develop staff"

#### 2020 13th(Online)

 Water Education Programs: Enhancing on-site work capabilities through hands-on learning"
 Human resources development to gain trust

from customers"

### 2021 14th(Online)

" Human resources development toward the realization of sustainable water-supply business

" The challenges and solutions for knowledge management implementation"

# 15<sup>th</sup> Meeting in 2022

### [Schedule]

November 1st (Tue.), 14:30-18:00(GMT+9), Via Webex Host: Seoul Waterworks Authority

### [ Participating Organizations ]

<u>Japan</u>

-Bureau of Waterworks, Tokyo Metropolitan Government Korea

-Korea Water Resources Corporation (K-water)

- -Seoul Waterworks Authority
- <u>Taiwan</u>

-Taiwan Water Corporation (TWC)

<u>Thailand</u>

-Metropolitan Waterworks Authority (MWA)

Bangladesh (Observer)

-Dhaka Water Supply and Sewerage Authority (DWASA)

### [Meeting Outline]

[Opening Ceremony] Opening Remark, Welcome Remark, Participant Introduction, Introduction of Seoul Waterworks Authority [Discussion for 2023 A1-HRD] [2024 Host Announcement] [Presentation Session 1, 2, 3] Theme1: "Human resource development for stable water supply" Theme2: "Creating work environments unrestricted by time or location"

[Closing Remark]

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# 16<sup>th</sup> Meeting in 2023

The 16th meeting is going to be held by Bureau of Waterworks, Tokyo Metropolitan Government.

The meeting themes are "Human Resources Development for Enhancing Water Supply Resilience" and "Actions to Maintain a High Level of Compliance Awareness".

## Members

### <u>Bangladesh</u>

-Dhaka Water Supply and Sewerage Authority (DWASA)

### <u>Japan</u>

-Bureau of Waterworks, Tokyo Metropolitan Government

### <u>Korea</u>

-Korea Water Resources Corporation (K-water)

-Seoul Waterworks Authority

### <u>Taiwan</u>

-Taipei Water Department (TWD)

-Taiwan Water Corporation (TWC)

### <u>Thailand</u>

-Metropolitan Waterworks Authority (MWA)

### <u>Vietnam</u>

-Ho Chi Minh city college of construction (HCC)

(In Alphabetical Order)

# Contact Us // A1-HRD Secretariat

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# Observers

### <u>Macao</u>

-Macao Water Supply Company

### <u>Mongolia</u>

-Housing and Public Utilities Authority of

Ulaanbaatar City

-Water Management Research Center of

Mongolia (WMRC)

(In Alphabetical Order)